

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name Respondent Name

INJURY-1 TREATMENT CENTER ASSOCIATION CASUALTY INSURANCE

MFDR Tracking Number Carrier's Austin Representative

M4-13-0124-02 Box Number 53

MFDR Date Received

September 14, 2012

REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "The insurance company denied the claims stating 'Unnecessary medical treatment'. The treatment was preauthorized for medial [sic] necessary (<u>see attached preauthorization notice date 09/08/11)</u>."

Amount in Dispute: \$135.61

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The Carrier is disputing extent of injury on this case, which has not been

finally adjudicated at this time. Therefore, this dispute would not be subject to MDR."

Response Submitted by: Hoffman Kelley

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
October 6, 2011	90806	\$135.61	\$135.61

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.600 sets out the procedure for Preauthorization, Concurrent Utilization Review, and Voluntary Certification of Health Care.
- 3. The services in dispute were reduced/denied by the respondent with the following reason codes:
 - O Denial after reconsideration.
 - W9 Unnecessary medical treatment based on peer review.
 - **Wed, May 1 2012 09:31 AM EDT ** Unnecessary medical treatment based on peer review.

Issues

- 1. Did the insurance carrier submit documentation in the form of EOBs to support the issue of extent of injury raised in the position summary?
- 2. Did the requestor obtain preauthorization for the disputed charges?
- 3. Is the requestor entitled to reimbursement?

Findings

1. To determine whether such an extent-of-injury or related dispute existed at the time any particular medical fee dispute was filed with the Division and whether it was related to the same service, the applicable former version of 28 Tex. Admin. Code § 133.240(e), (e)(1), (2)(C), and (g) addressed actions that the insurance carrier was required to take, during the medical billing process, when the insurance carrier determined that the medical service was not related to the compensable injury: 31 Tex Peg 3544, 3558 (April 28, 2006). Those provisions, in pertinent parts, specified:

Former 133.240(e), (e) (1), (2) (C), and (g): The insurance carrier shall send the explanation of benefits in the form and manner prescribed by the Division.... The explanation of benefits shall be sent to: (1) the health care provider when the insurance carrier makes payment or denies payment on a medical bill; and (2) the injured employee when payment is denied because the health care was: ... (C) unrelated to the compensable injury, in accordance with §124.2 of this title ,... (g) An insurance carrier shall have filed, or shall concurrently file, the applicable notice required by Labor Code §409.021, and §124.2 and 124.3 of this title ... if the insurance carrier reduces or denies payment for health care provided based solely on the insurance carrier's belief that:.. (3) the condition for which the health care was provided was not related to the compensable injury.

The insurance carrier did not submit documentation (EOB's) to support the issue raised in the position summary related to extent of injury. As a result, the division will proceed with the review based on the division rules and guidelines.

- 2. Per 28 Texas Administrative Code §134.600 "(p) Non-emergency health care requiring preauthorization includes: (7) all psychological testing and psychotherapy, repeat interviews, and biofeedback, except when any service is part of a preauthorized or division exempted return-to-work rehabilitation program."
 - Review of the preauthorization letter issued by Forte dated September 8, 2011 indicates that preauthorization was obtained for outpatient IPT (Interpersonal Psychotherapy) x 6 sessions as related to the left foot. Forte also stated "The requesting provider has represented to Forte that the authorized services will be initiated within the next 30 days and this representation was a material factor in our determination that the services were medically necessary."
 - The requestor disputes non-payment of CPT code 90806 rendered on October 6, 2011 within the 30 days preauthorized by the insurance carrier. As a result, the requestor is entitled to reimbursement. The dispute charge is therefore reviewed pursuant to 28 Texas Administrative Code §134.203 (c).
- 3. Per 28 Texas Administrative Code §134.203 "(c) To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications. (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83. For Surgery when performed in a facility setting, the established conversion factor to be applied is \$66.32. (2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year."

Per 28 Texas Administrative Code §134.203 "(h) When there is no negotiated or contracted amount that complies with Labor Code §413.011, reimbursement shall be the least of the: (1) MAR amount; (2) health care provider's usual and customary charge, unless directed by Division rule to bill a specific amount; or (3) fair and reasonable amount consistent with the standards of §134.1 of this title."

The MAR reimbursement for CPT code 90806 rendered on October 6, 2011 is \$141.03. The requestor seeks \$135.61, therefore this amount is recommended.

Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$135.61.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$135.61 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

Authorized Signature

		September 5, 2014
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee* **Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.